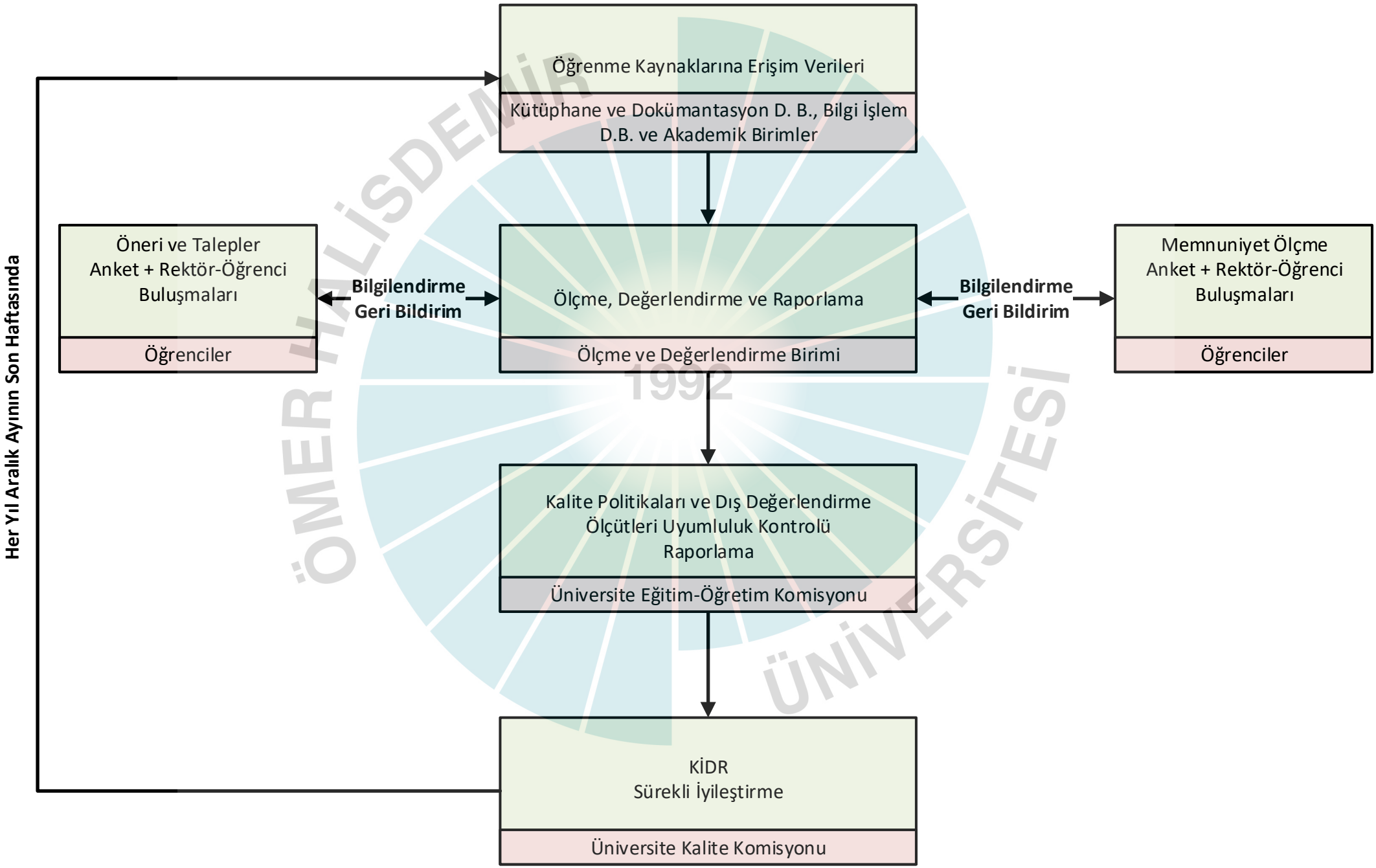ÖĞRENİM KAYNAKLARINA ERİŞİM İYİLEŞTİRME SÜRECİ