



## NIGDE ÖMER HALISDEMİR UNIVERSITY CENTRAL RESEARCH LABORATORY

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### NUMERLAB ANALYSIS SERVICE AGREEMENT

This contract is a Service Contract between Nigde Omer Halisdemir University Central Research Laboratory and the Customer. All individuals and organizations requesting service from Nigde Omer Halisdemir University Central Research Laboratory are named as "CUSTOMER" and Niğde Ömer Halisdemir University Central Research Laboratory is named as "NUMERLAB".

#### AGREEMENT

1. It is the customer's responsibility to do the sampling in accordance with the analysis conditions.
2. Transport, packaging and storage of the sample during the period until its acceptance to NUMERLAB are under the responsibility of the customer. NUMERLAB cannot be held responsible for any negativity in the analysis results due to these factors.
3. Applications of samples that do not meet the sample acceptance criteria will not be accepted by NUMERLAB. Müşteri, numuneleri 01'den başlayarak kodlamalı ve sıralamalıdır. Kodlama silinmeyecek şekilde numunelerin üzerine yazılmalıdır.
4. In order for the applications to be accepted, the relevant Analysis Request Form must be filled in completely and signed by the authorized person.
5. By filling and signing the Analysis Request Form, the customer accepts that the sample sent for analysis (if any) declares the harmful effects on human and environmental health, if it does not, the customer will be responsible for the inconveniences to occur.
6. The list of analyzes and fees, sample acceptance criteria and payment terms are published on the website ([merlab.odtu.edu.tr](http://merlab.odtu.edu.tr)) in detail.
7. The declared analysis times are estimated and NUMERLAB cannot be held responsible for any delays due to unavailable reasons. In case of deviation from the promised conditions, the customer is informed in writing or verbally.
8. In customer appointment analysis; undertakes to be ready at the specified laboratory at the time of the appointment, to inform at least one day before in cases where they are not ready due to compulsory reasons, otherwise pay the analysis fee.
9. The samples requested by the customer are returned with the analysis report. If these samples are not received within fifteen days, they will be sent to waste. After the analysis process is completed, the samples, which can be stored unless otherwise specified by the customer, are stored for three months under appropriate conditions, and at the end of this period, they are sent to waste.
10. All shipping costs belong to the customer.
11. Analysis report is not prepared unless the document showing the payment of the analysis and service fee is submitted to NUMERLAB.
12. If the analysis results are used in a scientific publication, it should be stated in the publication that the place where these analyzes are performed is the Central Laboratory of Nigde Omer Halisdemir University.
13. The customer undertakes that the analysis results belong only to the sample analyzed, that they will not be used for commercial purposes and that the name of Nigde Omer Halisdemir University is not mentioned in the advertisements and/or the product in question will not be used in a way that means that it is approved by Nigde Omer Halisdemir University.
14. One analysis report is prepared at the end of each analysis. Additional reports and different result formats are subject to additional charges.2. In case the customer objects to the analysis results, if the same results are found in the analysis repetitions, the customer is charged a full service fee.
15. SANTEZ, KOSGEB, BAP, AB, TÜBİTAK etc. for which analysis request is made to NUMERLAB. The content, duration and analysis information of the projects carried out within the scope of the project are not known and tracked by NUMERLAB. The legal and criminal liability that may arise from the failure of the analyzes requested to be made in NUMERLAB to comply with the project terms specified in the relevant Analysis Request Form and/or the Money Transfer Form belongs to the project coordinator and the customers. The legal and criminal liabilities that may arise from the use of expired project fees, the analysis that is external to the analysis specified in the project and the analysis to be requested as if it is within the scope of the project, and the content of the invoice to be received from the Niğde Ömer Halisdemir University Revolving Fund Management is different from each other belong to the project manager and the customers.
16. Niğde Courts are authorized in case of a dispute.